



Job Description

Job Role: Customer Service Assistant (Part Time)

Responsibilities include:

- Ensure that customers have a great time when they visit the Garioch Indoor Bowling Centre
- Checking customers in at reception
- Greet customers at reception, operate the booking system and tills
- Serving customers on the lane or hosting a party
- Strive to constantly achieve the highest operating standards throughout the bowl on the lanes, food, drink and amusements
- Serving at the bar
- Host and entertain individuals and parties to a high standard of service

Experience

Candidates should have excellent communication skills and the ability and confidence to welcome all visitors in a professional and friendly manner ensuring outstanding hospitality customer service delivery to every visitor. Able to provide high levels of customer service and have strong communication skills. Candidates must be over 18years as Bar work is required, and bar experience would be preferred.

Additional training on aspects of the role will be provided.

Key Information and Benefits

Fully flexible around working pattern (evening and weekends will be required) to suit the opening times of Garioch Indoor Bowling Centre.

Please apply by CV in the first instance to info@gariochindoorbowlingcentre.co.uk