



Garioch Indoor Bowling Centre

Role: 10 Pin Operative

Reporting to: 10 Pin Manager General Manager

Duties include:

1. The 10 Pin Operative is responsible for the efficient running of the Garioch Indoor Bowling Centre 10 Pin Bowling Alley.
2. Duties and responsibilities will be the smooth and efficient running of the 10 pin bowling area which includes the bar and coffee shop with particular emphasis on customer sanctification. A cheerful and friendly manner together with a smart and tidy appearance at all times is essential.
3. Main duties will be bar work, cash and card handling and taking bookings. The security of cash during operational hours is paramount. DO NOT leave cash or tills unattended at any time and all cash is to be secured in the office safe at the end of the day.
5. Emphasis must be placed on compliance with licensing laws and ensuring that GIBC policy of zero tolerance regarding alcohol abuse must be adhered to. Furthermore, for the wellbeing of all staff, Health and Safety regulations are to be fully observed
6. Report any issue of concern to the 10 Pin or General Manager. In the event of there being a complaint from a customer, take note of the events and submit to the General Manager or Senior Committee member to allow them to investigate the incident and take necessary steps to inform the customer of action taken